

Pet Policy

IMPORTANT. Please note the below policy relates to general pets only. Any assistance dogs or guide animals are able to go in all areas under the Equality Act 2010. Any employee with a severe dog allergy MUST ensure HR and Ops are made aware to manage any potential risk.

What is the policy relating to?

Dogs/pets of any kind and where they can and cannot go and at any cost.

How much is it?

- £10 per pet for any guest staying with their pet in a guest room.

Where can Dog's / Pets go?

- If staying, then in the guest room that is booked. This room must be fully cleaned upon departure.
 - Any room with a pet should have traces on the file to ensure HK add treats.
- Pet friendly section of the lobby located to the left of the main entrance as you enter. This is on a first come, first served basis.
- Outside space of hotel not including Iron Pit Woods.

Where can they not go?

- Any area not mentioned above.

How is this communicated?

- For the guest, via signage and at the point of booking
- For the staff, via this update which is on the staff update website.

April 2024